

ONE CALL DOES IT ALL!

Dorn's Body & Paint Inc.

8190 Mechanicsville Pike
Mechanicsville, VA 23111
Phone: 804-746-3928
Toll Free: 1-800-296-3928
FAX: 804-746-0864

www.dornsbodypaint.com

AUTHORIZATION FOR REPAIR

Customer: _____

Address: _____

City: _____ State: _____ Zip: _____

Telephone: _____

E-mail address _____

Type of Vehicle: _____

Insurance Co: _____

How did you learn about Dorn's? _____

Employer _____

Dorn's Body and Paint Shop, Inc. hereby agrees to repair your vehicle upon the following terms and conditions:

1. Prior to performing any repair work on your vehicle, Dorn's shall provide to you, at request, An estimate and Dorn's shall perform all repair work hereunder pursuant to the terms and limitations Of any such estimate. Dorn's shall repair or replace any parts on the vehicle which Dorn's determines, In its reasonable professional judgment, are necessary to repair your vehicle, even if the actual repair or Replacement performed by Dorn's is different from the insurance company's estimate: provided, however That the cost any such repair or replacement shall not exceed the estimate repair cost provided hereunder By more than twenty percent (20%), without you or your Insurance Companies prior approval.

2. Due to unforeseen circumstances beyond the control of Dorn's, estimated completion and delivery dates are to be considered an approximate date of completion of repairs authorized. Delivery dates are not guaranteed and Dorn's is not responsible for vehicle rental costs incurred by you after the estimated completion date. _____ Initial

3. The price estimates for all parts subject to invoice. If parts identified on the estimate are not available for any reason, we reserve the right to repair such parts and adjust the cost of repairs accordingly.

4. Dorn's is authorized to operate your vehicle on the roads and highways for the purpose of testing or inspection of the repair work.

5. Dorn's is not responsible for loss or damage to a vehicle, or to items left in vehicle, causes by fire, theft, or any other causes beyond, its control. Dorn's is not responsible for dead batteries, window tint, squeaks, rattles, or buffthroughs, nor can Dorn's assume responsibility for car phones, alarms, cracked windshields or custom electronics. _____ Initial

6. If the vehicle repaired hereunder is not picked up by you within forty-eight (48) hours after Dorn's notifies you that the repair work is completed, or that your vehicle is ready for pick up, a daily storage charge of \$40.00 per day will be charged and added to your final invoice. In addition, if your vehicle is deemed to be a total loss and cannot be repaired, then you will be charged a storage fee of \$40.00 per day until the vehicle is actually removed from Dorn's Body and Paint Shop, Inc. premises.

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Website: www.dornsbodypaint.com ☐ Email: info@dornsbodypaint.com

SERVING RICHMOND FOR OVER 40 YEARS

7. A standard charge of \$7.00 shall be assessed to your final bill to compensate Dorn's for the cost and expense of complying with the laws governing the disposal of hazardous waste material generated by the repair of your vehicle.

8. An administration fee shall be assessed to your final bill for various administrative functions performed within the file handling process. This amount shall be explicitly disclosed in the written or oral estimate. Restocking fee's will be assessed if parts are ordered and the vehicle owner(s) does not for return for the repair. The administrative fee is payable whether or not Dorn's actually performs the repair work on your vehicle.

9. In the event that your vehicle was towed to Dorn's at your request, and Dorn's is required by the towing company to pay towing fees in order to obtain possession of your vehicle, Dorn's shall assess to your final bill all charges incurred by Dorn's in connection with the following towing charges.

10. If your vehicle has been disassembled by Dorn's for the purpose of estimating the extent of the damage to the vehicle and the cost of the repairs, you will be charged with a disassembly and reassembly fee, which is payable irrespective of whether Dorn's actually performs the repair work on the vehicle.

11. Dorn's requires that you comply with the following conditions and requirements:

- a) *if you are issued a check or draft by an insurance company for payment of the cost of the repairs made hereunder, which check or draft requires a bank or lending institutions endorsement, it is you, the customers responsibility to get that institution to endorse the check prior to picking up your vehicle. Dorn's cannot accompany you to the endorsing institution to have the draft endorsed.*
- b) *payment must be made to Dorn's at the time that you take delivery of your repaired vehicle, Dorn's reserves the right to deny any personal checks. VISA, MasterCard, debit cards and cash are welcome but cannot exceed \$500.00 without prior notice. Please hold your insurance check for payment at the time of completion. In the event you wish to pay by debit or credit card by phone you authorize Dorn's to do so with out recourse.*
- c) *you hereby grant Dorn's a limited Power of Attorney for the purpose of signing, endorsing and negotiating all checks or drafts on your behalf.*

_____ Initials

12. To the extent that you fail to pick up your vehicle, Dorn's shall have a valid Abandoned Title on your vehicle after fifteen (15) days to secure the prompt payment of the amount Due hereunder and shall have all of the rights and remedies with respect to your vehicle. All attorney fees are the vehicle owner's responsibility.

13. By executing this repair authorization, you expressly agree to, and hereby do assign all your rights, benefits and privileges as an insured party under your automobile insurance policy with your insurance company, and expressly grant Dorn's all rights to negotiate with and receive payment from your insurance company. This paragraph is not an assignment of the insured claims. The limited purpose of the assignment in this paragraph is an assignment of the benefits payable to the insured for the cost incurred by Dorn's in repairing the vehicle. The insured retains all of their rights to the claims.

14. I specifically agree to pay any and all costs of collection including reasonable attorney fees of 33 1/3% of any such amount referred to an attorney for collection and enforcement. All invoices more than 7 days past due will accrue interest at the rate of 1 1/2% per month (18% per annum). Further, any vehicles left on the premises of DORN'S BODY & PAINT SHOP will be referred to an attorney for collection.

I understand that my vehicle will not be released until Dorn's has received payment in full and by my signature I acknowledge that I have read and agreed to the terms and conditions stated herein:

Customer Signature: _____ **Date:** _____

While here, would you like to have any mechanical work done? Such as:

Oil Filter Lube _____ Tune Up _____

Brakes _____ Other _____

State Inspection _____ Detailing _____